

# Summary Process Evaluation Summary

## On the main tasks:

### Communications Portal

- There was agreement among the partners on the overall usefulness of the portal and overall satisfaction with its structure as well as the design;
- Yet, already at that point of the project implementation a delay in the schedule was taking place, with some texts for the portal missing. This might have been a result of communication / coordination issues since some partners would have appreciated more discussion / information concerning the content and it was to some not so clear how the content was to be integrated into the portal;

### Survey work:

- Also regarding the work on the survey there is great agreement among partners about the structure of the survey and its overall usefulness.
- Some points of critique were risen concerning the fact that it was difficult to get people to fill out the survey and to find interviewees. Again, this resulted in delays in the working schedule.

*“Portal offers a clear insight into the project – there are still some categories that need content and some field should have less text”*

*“I think there is a good structure and a clear description of the project aims. There is strong potential for the portal to offer a good route for others to find good information and best practice projects.”*

Partner Reaction to Communication Portal

### Survey result:

- The partners voiced great satisfaction with the output of the state of the art report.
- In terms of content it has been indicted that the report could have been even more concrete in terms of question on social capital and on social capital as an objective in the voluntary arts sector.
- Furthermore, some partners pointed at the need of a broader annex to the report that could have listed all results and thereby could have made it more comparable.

### Compendia:

- The work on the compendia was more complicated for the partners, the work on the compendia and their structure were discussed more critically.

- From the point of view of various partners more discussion and agreement on terms, method, extend, angle, workbook and finally the case studies themselves could have helped the work on this task.
- Again, questions of workload and coordination issues led to delays in the working schedule.

### National Pilot Courses:

- Generally, the partners did not have great difficulties to implement this task.
- Some partners pointed at the fact that they would have like to have more dialogue between each other on the design and implementation of the course.
- At the same time it was emphasised by a range of partners that they appreciated the freedom in designing the National Pilot Course according to the country's context.
- In order to improve the common outcome more discussion on the framework was suggested.

*"We had some problems finding the good practice examples (...) because our goal was to find examples that can be easily adapted by others."*

*"We were not sure how theoretical the introduction and the conclusion should be. (...) at this point we find it appropriate to have a more theoretical approach. If possible we would aim to more illustrative form (...) more like a guidebook."*

Partner Reaction to Communication Portal

### Curricula Report

- Overall satisfaction with the work and its result on the curricula report can be witnessed.
- Communication between the partners was good, however some mentioned that, again some more discussion and communication between each other could have been helpful
- At the same time partners pointed at the problem that due to the small time budgets in Erasmus+ projects it is difficult to implement increased communication;
- Mainly, the translation of the report took longer than expected and was a source of delay in schedule.

### Seven national conferences:

- The partners found it easy to organise the events and combined the conferences with other national projects/events or worked together with specific partners in the field when organizing it. That worked very well with good attendance and interest in the theme.
- In the majority of countries more than 20 people attended the event. In two countries even more than 50. Yet, it was also very time consuming to organise the events

## Results and Recommendations

- ▶ Generally great satisfaction on the overall usefulness, the project management and result/output of project can be witnessed among the partners.
- ▶ Main challenges relate to delays in schedule, therefore more time for coordination, organisation of events and translation work has to be planned.
- ▶ Furthermore, there is a need to think about ways to leave the partners the freedom in implementing events according to country context but at the same time find a way to formulate an even more concrete and short framework as a common denominator.

### Recommendations Bridging (Content)

For many partners it was first time to work concretely on the issue of BRIDGING and all partners have shown great interest to continue working on the issue. Ideas and issues for continuation relate to the following:

- ▶ Generally, there is an interest to elaborate the BRIDGING methodology are a focus of interest when continuing working in the field;
- ▶ That means it would be useful to explore in some ways the methods of BRIDGING, i.e. what is actually implemented and how? What works with what effects?  
As a second part would be good to test findings in practice.
- ▶ Working on the issue it must be considered to include also social workers into a project in order to bring the importance of social capital on the next level.
- ▶ Also a communication plan is crucial to the BRIDGING issue and projects related to it, also in order to ensure a receptive audience that brings the issue to a broader level

*“As discussed in the meeting, the five themes were probably too big for this project. Some themes were more challenging but any of them could be a big in-depth project on its own”*

Partner Reaction to Communication Portal

In terms of content many partners found it unfortunate that the foreseen European courses were not approved since an international exchange of ideas and solutions concerning BRIDGING among a wider circle of specialists would have been of great added value. Therefore such an exchange is considered crucial for future work in the field.

## Recommendations Project Management

In terms of management, communication, work division and workflow two main recommendations for future projects can be identified.

- More clear work division of work according to each partner's specific competences and expertise could have been very helpful and could have contributed to more concrete exchange between partners;
- Giving partners more specific tasks fitted to their field of expertise can however only be a solution under the condition that there would be a time planned to learn from each other (for ex. Study visits around implementing a specific project in every/several countries). Otherwise it might result in weaker cooperation.
- Furthermore, a shared project management/communication space is understood to be really useful to help each partner to keep track of what is being done and what is required without having to rely on multiple document versions and long email exchanges, for instance a smart project management tool which visualises the project development. Here the condition is that keeping the space updated is not too time consuming.